

If you have any questions about the NW Sales Process or the NW IUL Product, please reach out to your RVP, Internal or call the Equitable Life Sales Desk at 1-800-289-1101 option 1 between the hours of 8:30am to 7:00pm.

Nationwide Life Case Management		Nationwide Life Underwriting	
Corinne Cramer cramec2@nationwide.com	(614) 435-1120	Mary Sue Barker barkem2@nationwide.com	(614) 435-1016
Jasmine Hurst hurstj8@nationwide.com	(614) 435-0908	Rick Phillips phillir1@nationwide.com	(614) 435-1095
Veronica Jenkins jenkiv1@nationwide.com	(614) 435-1122	Taylor Black Blact2@nationwide.com	(614) 435-3573
Sarah Ong ongs1@nationwide.com	(614) 435-4384	Kevin Boyd – UW Mgr boydk17@nationwide.com	(614) 435-0921
Brian Jones (Mgr) jonesb38@nationwide.com	(614) 435-3868		
<ul style="list-style-type: none"> • Manage Specific Case Status - Submission to In Force Policy • Completes New Business Review • Follow Up Communications Every 3 Days 		<ul style="list-style-type: none"> • Underwrite cases based on medical and financial history 	
Contracting Inquiries 1-800-321-6064 X4353047 bgalandc@nationwide.com M-F 8am - 5pm EST		Licensing 1-800-321-6064 X4353049 license@nationwide.com M-F 8am - 5pm EST	
<ul style="list-style-type: none"> • Agent Contracting Status • ACH Routing Changes • Address Changes • Hierarchy Inquiries 		<ul style="list-style-type: none"> • Commission Inquires • Chargeback Questions 	
National Solutions Center 1-800-848-6331, option 1 M-F 8am – 8pm EST		Life Underwriting 1-866-678-LIFE Forms only email: LifeApps@nationwide.com M-Th 8 am – 8 pm EST F 8 am – 6 pm EST	
<ul style="list-style-type: none"> • General Sales and Service Inquiries 		<ul style="list-style-type: none"> • Client Interview initiation with Conduent. 	
Mailing Address		Express Mail Addresses	
Regular Nationwide Financial Brokerage Life Underwriting P.O. Box 182835 Columbus, Ohio 43218-2835		Email LifeApps@nationwide.com Overnight Nationwide Financial Life Operations 3400 Southpark Place Suite A DSPF-D4 Grove City, Ohio 43123	